STUDIO POLICY

Tuition fees and structures 2016/2017

Lesson fees are based on an annual structure and charged on a monthly basis over the course of 11 months, inclusive of 34 lessons and \$50 enrolment fee to secure a place in the studio schedule. A bonus lesson is issued upon request for students preparing for an upcoming performance. Group classes are also inclusive in the fee for the monthly payment option. Summer camp and any additional lesson fees or performance or exam entries are charged separately. Casual passes are also available for lessons which scheduled during school hours and do not incur an enrolment fee. Please note that casual lesson passes expire within 4 months of the purchase date. Effective from August 17th 2016, private lessons fees are as follows (excluding casual lessons booked on an individual basis or holiday packages):

Monthly fee payments:

1 hour lessons: \$273.50 per month 45 minute lessons: \$226.50 per month 30 minute lessons: \$140 per month 15 minute lessons: \$73.50 per month Casual multi-lesson pass: (only available for adult students for lessons within school hours)

1 hour x 8 lesson pass: \$720 45 minute x 8 lesson pass: \$540

Cancellation policy

Payments can be made via bank transfer, cash or cheque. Any late payments will incur a fee of 10% of the monthly fee added to the following month's invoice. Please note that an enrolment fee has been included to secure your place in the schedule for the semester. If for any reason you must stop lessons before the end of the financial year, a pro-rated invoice will be calculated for lessons up to the final lesson date with payment being due within 10 days of issue. Please ensure at least two weeks written notice prior to the cancellation date is provided in order to not be charged for the following month. Failure to make payments within two weeks of the scheduled payment date may result in lesson contract termination.

Missed Lessons

Taking lessons is a commitment and choosing to miss a lesson for any reason does not require me to provide additional lesson time. In the instance of students who are sick, I reserve the right to send them home. In this case, lesson time can be arranged during that time via Skype, FaceTime, video assignment or a phone call to discuss the workload for the following lesson.

<u>Swap list:</u> If you need to change times for any reason you can opt for participation in the swap list in which case it is your responsibility to contact and negotiate a suitable alternative time with another student.

Swaps must be made with students with the same time allocation. Please ensure any negotiated swaps are approved by myself no later than 48 hours before the scheduled lesson time.

<u>Lateness:</u> Please ring the bell immediately upon your arrival to ensure I am aware of your presence and you receive your full lesson time. I am not required to give a student additional time due to lateness. Please come a few minutes earlier to allow time for hand washing and shoe removal.

